

WEBSITE PRIVACY POLICY

I.DE.L. S.r.l.

Version: 1.0 – Rev.00

Issue Date: July 2026

1. Introduction

I.DE.L. S.r.l. considers the protection of personal data to be a fundamental element of the relationship of trust established with its customers, suppliers, business partners and all individuals who visit its website.

Through this Privacy Policy, the Company intends to provide users with clear and transparent information regarding the manner in which personal data are processed during the use of the website, in compliance with the principles of **lawfulness, fairness, transparency, data minimisation and security** established by **Regulation (EU) 2016/679 (General Data Protection Regulation – GDPR)** and by the applicable national legislation governing the protection of personal data.

This Privacy Policy applies exclusively to the website of **I.DE.L. S.r.l.** and does not extend to any third-party websites that may be accessed through hyperlinks published on this website.

2. Data Controller

The **Data Controller** responsible for the processing of personal data is:

I.DE.L. S.r.l.

Via G. Matteotti No. 1992

51036 Larciano (PT)

Italy

VAT No. 02337690461

Telephone: +39 0573 83355

E-mail: **info@idel.it**

Certified E-mail (PEC): **idel.srl@pec.it**

The Company has not appointed a **Data Protection Officer (DPO)**, as the conditions set out in **Article 37 of Regulation (EU) 2016/679** do not apply to its organisation.

3. Categories of Personal Data Processed

Simply accessing and browsing the website involves the processing of certain technical information that is strictly necessary for the operation of the information systems supporting the website.

Such information may include, by way of example, IP addresses, details relating to the web browser and operating system used, the date and time of the request, as well as other technical data required to ensure the proper operation of the web services.

This information is not collected for the purpose of directly identifying users. However, it may be processed to the extent necessary to ensure the security of the website, maintain the proper functioning of the information systems and manage any technical anomalies or cybersecurity incidents.

The website does not provide user registration, restricted-access areas or online forms through which personal data are collected directly.

Should a user choose to contact the Company voluntarily using the e-mail address published on the website, the Company will process exclusively the personal data contained in the communication and any additional information strictly necessary to respond to the request.

4. Purposes of the Processing

Any personal data processed through the website are used exclusively for purposes directly related to the operation of the website and to the management of communications that users voluntarily choose to send to the Company.

In particular, personal data may be processed in order to:

- ensure the security and proper operation of the website;
- prevent unlawful use of the website or unauthorised access to the Company's information systems;
- respond to requests for information submitted voluntarily by users;
- comply with legal obligations or with orders issued by competent public authorities.

Personal data are **not** processed for profiling activities or for direct marketing purposes.

5. Legal Basis for the Processing

The processing of personal data is based on one or more of the following legal grounds:

- the **legitimate interests** pursued by the Data Controller in ensuring the security and proper functioning of the website;
- the implementation of **pre-contractual measures** requested by the data subject where the latter voluntarily contacts the Company to obtain information;
- compliance with legal obligations to which the Data Controller is subject.

Should services requiring the user's consent be introduced in the future, such consent will be requested in accordance with the procedures and requirements established by the applicable legislation.

6. Methods of Processing

Personal data are processed by electronic and digital means in accordance with the principles of lawfulness, fairness and transparency, adopting appropriate **technical and organisational measures** designed to ensure their security, integrity and confidentiality.

Access to personal data is restricted exclusively to authorised personnel and to third parties acting on behalf of the Company under specific contractual arrangements and in accordance with the instructions provided by the Data Controller.

7. Disclosure of Personal Data

Personal data are not disclosed to the public.

Where necessary for the achievement of the purposes described above, personal data may be communicated to third parties providing services related to the management of the website or the underlying information technology infrastructure, including, by way of example, hosting service providers, IT maintenance providers, technical support providers and other qualified service providers.

Where required by the applicable legislation, such parties shall process personal data either as **Data Processors** appointed pursuant to **Article 28 of Regulation (EU) 2016/679 (GDPR)** or as independent **Data Controllers**, depending on the nature of the services provided and the role performed.

8. International Data Transfers

As a general rule, personal data are processed within the **European Economic Area (EEA)**.

Should it become necessary, for technical reasons connected with the use of digital services or platforms provided by third parties, to transfer personal data to countries outside the European Economic Area, such transfers shall be carried out in full compliance with **Chapter V of Regulation (EU) 2016/679 (GDPR)** and subject to the implementation of the safeguards required under the applicable data protection legislation.

9. Data Retention Period

Personal data are retained only for the period strictly necessary to achieve the purposes for which they were collected.

Communications voluntarily submitted by users will be retained for the time required to process and respond to the relevant request and, where applicable, for any additional retention period required under civil, tax or other applicable legal obligations.

Technical browsing data are retained in accordance with the retention policies adopted by the relevant IT service providers and, in any event, in compliance with the **storage limitation principle** established by the GDPR.

10. Rights of Data Subjects

In the circumstances provided for by **Articles 15 et seq. of Regulation (EU) 2016/679 (GDPR)**, every data subject is entitled to exercise the following rights:

- obtain confirmation as to whether personal data concerning them are being processed;
- access their personal data;
- request the rectification of inaccurate or incomplete personal data;
- request the erasure of personal data where the legal conditions for doing so are satisfied;
- obtain the restriction of processing in the cases provided for by law;
- object to the processing of personal data where permitted by the applicable legislation;
- receive their personal data in a structured, commonly used and machine-readable format where the right to data portability applies.

Data subjects also have the right to lodge a complaint with the **Italian Data Protection Authority (Garante per la Protezione dei Dati Personali)** if they consider that the processing of their personal data infringes the applicable data protection legislation.

11. Exercising Data Subject Rights

To exercise any of the rights granted under the **General Data Protection Regulation (GDPR)** or to request further information regarding the processing of personal data, data subjects may contact **I.DE.L. S.r.l.** using the contact details provided in this Privacy Policy.

The Company is committed to responding to requests submitted by data subjects within the time limits and in accordance with the procedures established by the applicable data protection legislation.

12. Updates to this Privacy Policy

I.DE.L. S.r.l. reserves the right to amend or update this Privacy Policy whenever necessary to reflect changes in applicable legislation, the introduction of new services, technological developments, or organisational changes affecting the processing of personal data.

The version published on the Company's website shall always constitute the current and applicable version.

Users are therefore encouraged to review this Privacy Policy periodically in order to remain informed of any amendments or updates.

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